

24. COMMUNICATION**24.1 POST AND TELEGRAPH OFFICES 2020-2021**

	<i>Item</i>	<i>Number</i>
1.	Post Offices doing postal business alone	11867
2.	Post Offices doing Post and Telegraph business	-
3.	Telegraph Offices * :-	
	a. C.T.O.	Nil
	b. D.T.O.	Nil
	c. Combined Offices	Nil
4.	Telecom Centres	Nil
5.	Customer Service Centre (CSCs) (as on 31.3.2022)	237

*

Note: Telegraphic service (CTO/DTO/CO/TCs) is closed from 15.07.2013.

Source: 1) Principal Chief Post Master General, Tamil Nadu Circle, Chennai-2 (Item 1 & 2)

2) Chief General Manager, Telecom, (Management Information System), Chennai-2 (Item 3 to 5)

**24.2 TELEPHONES, CELLULAR PHONES AND WLL PHONES
IN TAMIL NADU 2020-21 (As on 31.03.2021)**

	<i>Item</i>	<i>Government Undertaking</i>		<i>State</i>
		<i>Chennai Tele- phones</i>	<i>Tele comm- unication BSNL Tamil Nadu Circle</i>	
1.	Number of Exchanges	393	1981	2374
2.	Number of Equipped capacity	776316	1632115	2408431
3.	Number of Working Lines(Copper+FTTH)	345882	667670	1013552
4.	Number of Junction Lines	0	-	0
5.	Number of Telephones in use	345882	667670	1013552
6.	Number of PBX and PABX	0	-	0
7.	Number of Extensions from Direct Exchange lines(Copper+FTTH)	345882	-	345882
8.	Number of Extension from PBX & PABX	0	-	0
9.	Number of Public Call Offices:-			
	a. Local	893	7632	8525
	b. Long Distance (STD)	3949	1777	5726
	c. Highways	0	258	258
	Total (a+b+c)	4842	9667	14509
10.	WLL Phones:-			
	a. No. of Equipped Capacity	Service Closed	Service Closed	Service Closed
	b. No. of WLL Phones in use			
11.	Cellular Phones:-			
	a. No. of Equipped Capacity	2201075	9069012	11270087
	b. No. of Cellular Phones in use	2449831	8653347	11103178
12.	Pager Services:-	Service not in use in BSNL		
13.	Internet Service			
	a. Dial-up	0	4027	4027
	b. Broad Band connections(Copper+FTTH)	82418	333281	415699
	c. Others Connections (CLI, ISDN, Leased etc.)	387	1702	2089
	Total Connections (a+b+c)	82805	339010	421815

Note : The information pertaining to Puducherry is included above

Source: 1) Chief General Manager, Telecommunication, Tamil Nadu Circle (MIS)Chennai -2
2) Chief General Manager, B.S.N.L., Chennai-10

24.3 NUMBER OF TELEPHONES IN DISTRICTS OF TAMIL NADU

<i>Districts</i>		<i>31.03.2017</i>	<i>31.03.2018</i>	<i>31.03.2019</i>	<i>31.03.2020</i>	<i>31.03.2021</i>
1	Chennai*	-	-	-	-	-
2	Kancheepuram*	-	-	-	-	-
3	Thiruvallur*	-	-	-	-	-
4	Cuddalore	37078	31845	29758	23254	16885
5	Villupuram	25797	22938	21771	16131	11205
6	Vellore	52161	51514	52793	38549	25194
7	Tiruvannamalai	19088	18410	18331	14294	9887
8	Salem	53888	45882	41967	33562	23453
9	Namakkal	28796	23707	21171	17214	11506
10	Dharmapuri	10111	9678	9598	7103	4903
11	Krishnagiri	15200	14480	14791	10527	6822
12	Erode	68565	58549	51650	44031	31068
13	Coimbatore	115128	103205	90359	69542	51595
14	Tiruppur	39211	32300	28511	20253	13046
15	The Nilgiris	22849	19473	17823	13485	10203
16	Thanjavur	54077	48773	46212	24754	18234
17	Nagapattinam	30492	27182	26281	18767	13462
18	Thiruvarur	20185	18230	17144	28001	18713
19	Tiruchirappalli	66819	58207	54048	45487	34085
20	Karur	13439	11384	10410	8063	5889
21	Ariyalur	4847	4321	4194	3183	2130
22	Perambalur	3624	3225	3046	2235	1526
23	Pudukkottai	17804	15697	14740	11323	8287
24	Madurai	59068	52196	49429	40725	27661
25	Theni	11436	10419	9999	7406	5342
26	Dindigul	23074	19929	18885	15360	9924
27	Ramanathapuram	15550	13020	12132	9180	6664
28	Virudhunagar	31070	26999	24929	20214	14218
29	Sivagangai	18772	16339	15115	12131	9112
30	Tirunelveli	67955	59476	54906	46171	33323
31	Thoothukkudi	46870	41888	39942	33126	23001
32	Kanniyakumari	65857	61333	57385	45340	31277
33	Tenkasi***	-	-	-	-	-
34	Chengalpet*	-	-	-	-	-
35	Ranipet***	-	-	-	-	-
36	Thirupathur***	-	-	-	-	-
37	Kallakurichi***	-	-	-	-	-
38	Mayiladuthurai***	-	-	-	-	-
39	Karaikal**	9895	9284	9002	7789	6085
40	Puducherry**	48930	44018	41411	34459	26688
TOTAL		1097636	973901	907733	721659	511388

*Note 1: * Chennai, Chengalpet, Kancheepuram and Tiruvallur Districts belong to Chennai Telephones. Data may be obtained from Chief Manager, Chennai Telephones, Purasaivakkam, Chennai.*

*Note 2: **Districts in Puducherry U/T under 38 & 39 are in Tamil Nadu Circle only*

*Note 2: *** Tenkasi, Ranipet, Thirupathur and Kallakurichi Newly formed District: Information not available.*

Source: Chief General Manager, Chennai Telephones, Telecommunication,

